



# BULK WASTE COLLECTION GUIDELINES

Greater Chennai Corporation – Mandatory Instructions

Applicable to All BWGs

- Waste must be segregated at source
- Mixed waste will NOT be collected & Penalty will be levied for non-compliance
- Inform supervisors in advance for Large events

## Category-wise Instructions

### 1. Hotels / Restaurants / Marriage Halls

Segregate and store separately:



Clean food waste from recyclables before disposal.

Wrap and dispose sanitary/special waste separately.

If applicable, continue separate handling for:

Discarded oils      Coconut shells

### 2. Hospitals

Segregate



- Segregate food waste and Dry waste from each room
- Canteen food waste and plastic waste to be disposed separately

- Bio-medical waste will **not be collected**
- Waste from **Operation Theatres (OT)** will not be collected

### 3. Apartments

- Ensure proper segregation into: **4 streams**
- Wash and clean food **packaging waste** before disposal



## 4. IT Parks / Malls

Segregate waste into 4 streams



- Industrial and construction waste will **not be collected**
- Canteen waste must be disposed separately as wet and dry waste

## 5. Educational Institutions

Segregate into



- E-waste must be handed over separately
- Garden waste collected on demand
- Biomedical and Operation Theatres(OT) waste will **not be collected**

## 6. Commercial Establishments / Markets

Segregate into:



- Tea cups and food waste must be placed in **separate bins**
- Meat shops to dispose **meat waste in separate bins/ covers**
- Card board and Carton box to be flattened before disposal

### Important Note

- Do not pay sanitation staff for waste collection services. Follow these instructions strictly as per the new rules for bulk waste collection



- Our staff/vehicles will not enter premises (apartments, hotels, halls, commercial units) due to safety protocols
- Construction debris and industrial waste will **not be collected**. Furniture and garden waste will be collected **only on request**.

### Special Note

Textile waste collection:

Contact no: +91 8925522003

### Grievance Redressal

Toll free: +91 9150052601

For missed collection, To get supervisor's number and other queries contact

### Penalty Details

#### GREATER CHENNAI CORPORATION RULES

- Non-segregation – ₹5,000
- Littering / dumping – ₹500 to ₹5,000
- Burning of commercial waste – ₹2,000
- Failure after warning period – Fine may be doubled

#### SOLID WASTE MANAGEMENT RULES, 2026

- Individual non-segregation – ₹100
- Apartments – ₹1,000
- BWG – ₹5,000
- Public event waste mismanagement – ₹5,000
- Repeat violation – Fine doubled

Follow sustainable practices:

Reduce Reuse Recycle

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